

**Brain and Eye Connection Vision Clinic
Oklahoma City, OK**

Notice to our Patients of Data Security Incident

Brain & Eye Connection Vision Clinic (“Brain & Eye”) is committed to protecting the confidentiality and security of our patients’ information. Regrettably, this notice is about an incident that involves some of that information.

On September 16, 2024, Brain & Eye became aware of unusual activity on its computer network. After immediately investigating the unusual activity, Brain & Eye determined that it was a victim of a ransomware attack. The investigation revealed that the attackers had obtained access to Brain & Eye’s computer network beginning on July 6, 2024. As soon as Brain & Eye became aware of the attack, it took steps to contain it and has since been able to restore its system and limit access to its computer network.

Because the attackers had access to some unsecured data on Brain & Eye’s computer network, Brain & Eye has concluded that the attackers may have gained unauthorized access to the personal health information of past and current patients. Brain & Eye has determined that the following types of personal information involved in the incident could include: full name, social security number, addresses, date of birth, and medical diagnoses. Brain & Eye is sending notification letters to patients whose information was included in the security incident.

We take the protection of personal health information seriously and are taking steps to prevent a similar occurrence. After learning of the ransomware attack, Brain & Eye began working with forensic experts and the Federal Bureau of Investigation (FBI). By working with technical experts, Brain & Eye was able to restore its system by using its backups and has since limited access to its computer network. Additionally, as part of our ongoing commitment to the security of information, Brain & Eye has implemented additional security features to better support ongoing operations and enhance data protection. Because Brain & Eye was able to recover its system using its backups, it did not pay a ransom to the attackers.

To help protect the identity of those impacted by this security incident, we are offering complimentary access to identity monitoring and identity theft restoration services. Instructions for activating these services will be contained within the notification letters sent to affected patients.

For more information, we recommend our patients with questions call 1-833-903-3648, Monday through Friday, between 9 am - 9 pm Eastern Time.